• Internet Access
Students are given free Internet access through LeTNet. Every residence hall room and apartment is supplied with Ethernet network connections to RedNet, the LeTourneau Residential Network. The phone number to use from off-campus to connect to the Internet is (903) 233-3700. More information about remote access services may be found at www.letu.edu/infotech/network/services/remoteaccess/.

• LeTNet Guidelines and Policies
LeTNet is provided first and foremost to facilitate academic pursuits. Other use of the network is permitted so long as it does not interfere with the academic pursuits of others and remains within applicable guidelines and policies. The presence of illegal materials such as, but not limited to, unlicensed software, audio or video recordings, or other inappropriate and/or clearly illegal materials is against LeTNet guidelines, and may be against state or federal laws. The full Guidelines and Policies can be found at www.letu.edu/infotech/network/policies/, and include policies regarding the use of LeTNet for e-mail and messaging services. All users are responsible for reading, understanding and following the policies.

• LeTNet Start! Page
The LeTNet Start! page at www.letu.edu/start provides announcements and other important information to the LeTourneau University community. You are encouraged to make this page your web browser’s home page.

• myLETU Portal
The myLETU portal is being implemented this summer and will take the place of the LeTNet Start! Page when its implementation is complete. For now, myLETU (my.letu.edu) provides access to our academic web services, including access to schedules, grade reports, personal financial aid information, student accounts, electronic payment gateway and online course registration.

• Other Network Services
Mailing list services and Web sites may be requested by student organizations. Current student organization Web sites are available at http://www.letu.edu/opencms/opencms/Student-Life/Student-organizations/. The LeTourneau FTP site at ftp.letu.edu contains files available for download. Students may upload files to the FTP site for review and posting by the FTP administrators.

Technical Support and Recommended Workstations

• Computer Recommendations
Information Technology maintains a list of recommendations for students wishing to purchase or bring a personal computer to school. These recommendations can be found online at www.letu.edu/infotech/network/resources.

• IT Helpdesk
The Information Technology Helpdesk provides assistance to users with problems or questions related to on-campus computers, networks, dial-up connections, or phone services. Requests for support should be sent via e-mail to techsupport@letu.edu. You may also call the Helpdesk at (903) 233-3500 or 866-TEC-LETU (toll-free). The Helpdesk line is answered during the hours listed on the Information Technology web site at www.letu.edu/infotech.

Telecommunications
LeTourneau University provides local, long-distance, and voice mail services to all residential students. There is one phone number and one voice mailbox for each resident. Though there is one phone number per student, there is only one phone line per room. All student numbers for a particular room ring on the same phone line. Each student has his/her own voice mail box. Students will need to provide a touch-tone phone in order to use the phone service. More information is available at www.letu.edu/administrative/infotech/telecom/telecomphonos.